QUALITY IMPROVEMENT NETWORK UPDATE - 18 APRIL 2024

ISSUE 7

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2 YEAR ANNIVERSARY EVENT

Our 9th Quality Improvement Network gave us an opportunity to come together to reflect and celebrate, with some fabulous guest speakers joining us to share their Quality Improvement experiences. The Network followed our tried and tested format, taking attendees on a journey where they **connect, learn, share & improve** together.

2 Year Anniversary Event - an opportunity to reflect, celebrate and plan for the future

Once again, we were delighted to see over 70 members joining the live event. The session had a sociable start, with an informal networking opportunity in smaller groups to **connect**.

The National Clinical Director for Improvement, Amar Shah. joined, via video, to offer his congratulations for the progress being made by this Network through the learning and sharing approach and also shared his passion for involving those closest to the point of care in helping us to discover solutions and trying those ideas out to see what works, which as he says, is the essence of Quality Improvement. Amar encouraged us all to continue to share, learn and connect.

The Network gave the opportunity to **learn** through sharing four Quality Improvement stories from colleagues across our Integrated Care Systems. The stories were given by Laura Wild (SATH), Sam Anderson (MPFT), Deb Boughey (NSCHT) and Dr Chris Thompson (UHNM). The case studies and video recording of the stories shared can be found in the 'Benefits to members' section. A big thank you to those who presented their stories and to all members who took the time to submit their own case study to share with Network colleagues - THANK YOU.

Attendees took the time to reflect and **share** their thoughts on what they had heard in the 'story share' in their breakout groups. On coming back together in our plenary, all delegates shared how they might use what they had heard today, to **improve** in their own areas of work. These have been themed and can be found in our member pledges in our 'benefits to members section'

Benefits to members - tools & resources

Our April Network provides members with:

- <u>video recording</u> from the event
- <u>presentation</u> slide set
- <u>case studies</u> submitted by Network members
- <u>Our members pledges</u> where delegates pledged to take what they had heard at the Network to apply in their own area of work

Member feedback - the event closed with the launch of our annual survey to help us to understand and measure the impact of this Network - feedback so far is encouraging, with...



This feedback survey is still open

Have your say to help us shape and develop the Network into the future **via this** <u>link</u>

For further resources, case studies and content from previous Network events, please visit:

- <u>Shropshire, Telford and Wrekin ICS</u>
- <u>Staffordshire & Stoke on Trent ICS</u>
- or email us at <u>systemCQI@mpft.nhs.uk</u>

Our Next Network Event - 18th July 2024 @ 1.00pm to 2.30pm

An online MS Teams event - all Network members will automatically receive a diary invitation



EMAIL: SYSTEMCQI@MPFT.NHS.UK

